

# **The PumpHouse Theatre Gift Vouchers**

## **Terms and Conditions**

- Gift vouchers can be used to buy tickets or products on sale at The PumpHouse Theatre up to the value of the balance recorded on the voucher sales record in our system.
- Vouchers cannot be used to purchase food and drinks from the French Rendez-vous Café or Satellite Bar
- Ticket purchases are subject to availability. A voucher does not guarantee a ticket is available to a particular show or session until it is used to book a ticket.
- Vouchers can be used multiple times until the balance is spent. No change will be given when a voucher is used to make a purchase.
- Vouchers cannot be exchanged for cash
- Vouchers must be used within 24 months of the date of issue
- Vouchers cannot be refunded or replaced if they are lost or stolen.

## **How to use your voucher**

When booking online, enter the voucher code in the “Promo Code” box on the checkout screen. This will reduce the amount owing by the value of the voucher.

Call The PumpHouse Box office and let the staff member know you have a PumpHouse gift voucher. You will need to quote the code on the voucher.

Bring your voucher to the box office during opening hours to book over the counter.

*Updated 9 December 2024*